



## Important Announcement: Time Warner Cable is going All Digital October 19th.

Don't lose your TV picture. Order your Digital Adapters today.

Dear {Field X: First Name, Last}

{Field X: Date}

{Field X: First Name Last}

{Field X: Street Address Apt #}

{Field X: Street Address Apt #}

{Field X: City, ST Zip}

Account Number:

{Field X: Unique Account Number}

This little Adapter wants to make sure you don't lose your TV picture.



Time Warner Cable is excited to announce that on October 19th we'll begin switching to an All Digital Cable TV signal. This conversion will make it possible to deliver all of your channels with even better picture and sound. This should be an easy process for you, and we're here to help every step of the way.

If all of your TVs are connected to one of the following devices, you're all set, and you don't need to do a thing.

- Digital set-top box
- Retail CableCARD device

Since you most likely plug your cable line directly into your TV, VCR, DVD recorder or similar device, this will affect you.\* For each of these, you will need a Digital Adapter to avoid losing your picture. And right now, Time Warner Cable is giving customers Digital Adapters free of charge through December 2013. Beginning in January 2014, each Adapter will cost 99 cents a month.

- 1 First, write down how many Digital Adapters you need.
- 2 Please have your account number handy. You can find it in the column on the left.
- 3 Call, visit us online or go to a payment center (locations on back) to order your Digital Adapters.  
[timewarnercable.com/godigital](http://timewarnercable.com/godigital)  
1.855.TWC.DIGITAL (1.855.892.3444)

Thank you for choosing Time Warner Cable.

\*If your television has a Digital QAM tuner, you will still be able to receive the Basic channel lineup without a Digital Adapter or set-top box. To receive all services, Digital TV, remote and lease of a Digital set-top box are required. Some services are not available to CableCARD™ customers or customers with basic Digital Adapters. Not all equipment supports all services. All services may not be available in all areas. Subject to change without notice. Some restrictions apply. ©2011 Time Warner Cable, Inc. All rights reserved. Time Warner Cable and the eye/ear logo are trademarks of Time Warner Cable Inc. Used under license.

## Payment Center Locations

### Augusta

83 Anthony Ave.  
Augusta, ME 04330

#### HOURS

Mon-Wed, Fri 8am-6pm  
Thu 8:30am-6pm  
Sat 9am-1pm

### Lewiston

37 Alfred A. Plourde Pkwy.  
Lewiston, ME 04240

#### HOURS

Mon-Fri 8:30am-5:30pm  
Sat 9am-1pm

### Portland

118 Johnson Rd.  
Portland, ME 04102

#### HOURS

Mon- Fri 8am-6pm  
Sat 9am-3pm

### Rockland

400 Old Country Rd.  
Rockland, ME 0484

#### HOURS

Mon-Fri 9am-5:30pm

### Rumford

114 Hancock St.  
Rumford, ME 04276

#### HOURS

Mon-Fri 8:30am-5pm  
Sat 9am-1pm

### Windham

57 Tandberg Trail (Rte. 35)  
Suite 6  
Windham, ME 04062

#### HOURS

Mon-Fri 9am-5:30pm

### Winslow

148 China Rd.  
Winslow, ME 04901

#### HOURS

Mon-Fri 9am-5:30pm  
Sat 9am-1pm